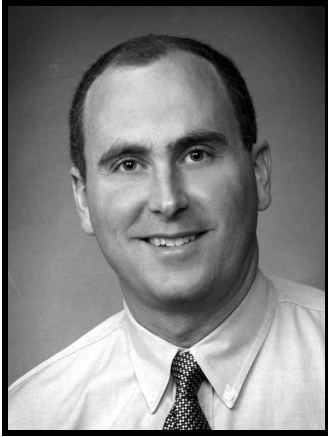

Overview



Billings Clinic Laboratory and other community laboratories throughout this area face new challenges in providing laboratory and pathology results of the highest quality.

Our laboratory professionals seek new ways to provide reliable, accurate, and cost-effective services to our clinicians. Billings Clinic Laboratory is pleased to be associated in this effort with Mayo Medical Laboratories. The value of community-based laboratories to the communities they serve is increasingly appreciated. Laboratories play a key role in providing the objective information to enhance medical quality and reduce overall costs.

We at Billings Clinic Laboratory are dedicated to providing laboratory services in our community and the region that meet the needs of patients, clinicians, and hospitals.

Respectfully yours,

A handwritten signature in black ink, appearing to read "Jeffrey K. Smith, M.D." with a stylized flourish at the end.

Jeffrey K. Smith, M.D.
Medical Director